

NISEKO WOW

Niseko Wow is once again looking for dedicated guest services staff to join our team for the 2018/19 winter season.

The Position

Based in upper Hirafu, Niseko Wow offers a bespoke holiday service. As a part of our Concierge Services team, you will be responsible for daily customer service of our guests, activity and restaurant reservations and using your initiative and local knowledge to ensure our guests have the holiday of a lifetime.

Date: End of November 2018 (training/induction) to late March 2019.

Hours: 6 days a week, 6 hours a day. Rotating weekly shifts from 0800 to 2200. Times may vary based on check in and check out requirements.

You must:

- * Be eligible for Japan Working Holiday Visa (WHV) program or eligible for a Japanese Visa
- * Speak and write: native level English, and basic/intermediate level Japanese is a bonus
- * Have previous experience in customer service, preferably within hospitality
- * Have intermediate to advanced skills in MS Office, Excel and Gmail
- * Hold a current, valid international drivers permit

Salary and Benefits

Niseko Wow's number one priority is that you experience a true work/life balance during the season – whether that's hitting the slopes every day, the ability to access neighbouring resorts, easy access to local restaurants, bars and events, or just having time to relax and enjoy the bountiful snow. We truly believe in working hard and playing hard.

As the successful applicant, you will be entitled to:

- * Competitive monthly salary and incentive package
- * Personal Niseko United All Mountain Season Pass
- * Shared Lift Pass at Kiroro Resort
- * Free accommodation in Hirafu
- * Access to company vehicles for day trips
- * Thorough induction program to ensure you get the most from your Niseko experience
- * Staff events

Apply

To apply for this position, please submit your CV and cover letter to info@niseko-wow.com

All applications will be treated as confidential.